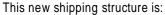
Shipping Policy

revised 12.28.20, v.20

We understand that shipping charges play an important role in your purchasing decisions. For your convenience, the following is a transparent and standardized zonal shipping charge structure calculated as a percentage of your order total.

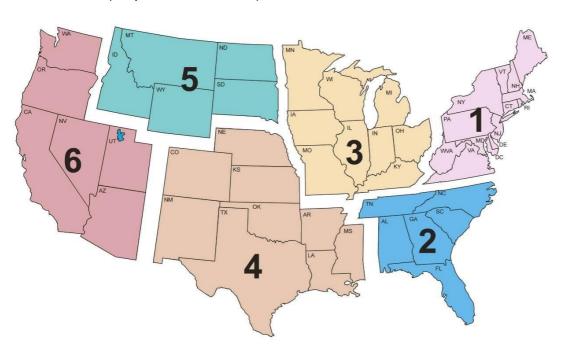
Simply find your zone. Then using the table below, apply the appropriate shipping percentage according to your order total. *No rate changes since 2018.



- -FOB Cold Spring, NY
- -Valid only within the lower 48 States. Outside of this area actual shipping rates will apply. Freight can be quoted based on a sales order and upon special request.
- -Valid for both LTL and FedEx Ground shipping
- -Includes all standard handling charges.
- -Carried over to back orders, if any, at the rate of the initial order.
- -Valid only for orders comprised of more than 50% full-priced merchandise (by value).
- -Orders comprised of 50% or more Attic (discounted) items will be shipped at an Actual Shipping Rate value of the items.
- -Customers are welcome to pick up orders at our Cold Spring, New York Warehouse with 24hour notice and by appointment only.

Please Note:

- -Zones have been recalibrated and rates are slightly increased for the first time in two years due to carrier rate increases.
- -Your invoice will reflect separate totals for merchandise and shipping charges.
- -Attic, sale and discounted items will be shipped at a rate assessed to original wholesale price.
- -Due to carrier requirements, pre-authorized claims for damaged or defective items must be filed within <u>5 business days</u> of receipt of shipment.
- -Returns of first quality merchandise are not permitted, unless the error is BIDKhome's.



Order Total	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
\$0-\$999	Actual Rate					
\$1000-\$2999	17%	20%	19%	20%	20%	22%
\$3000+\$4999	15%	18%	17%	18%	18%	19%
+\$5000	12%	12%	12%	14%	14%	14%



Accessorial Charges

Shipping companies charge for extra services outside of their normal rate schedule. If a customer requests additional services or the shipping company deems it necessary, we will pass on these extra shipping costs according the following schedule:

Service	Fee	
Drop Ship Fee (FedEx Ground and LTL)	\$10	
Third-Party Shipper Fee (LTL)	\$20 + \$40 per pallet	
Third-Party Shipper Fee (FedEx Ground)	\$10	
Residential Delivery (LTL)	\$75	
Call for Delivery Appointment (LTL)	\$10	
Inside Delivery (LTL)	\$100	
Limited Access Location Fee	\$75	
Lift Gate Fee	\$60	
One-Time Guideline/Routing Guide Review/Acceptance Fee	\$50	
Non-Standard Dimension Pallet Fee	Actual Rate	
Pallet Fee on Actual Rate Shipping	\$40	

Shipping Glossary

Accessorial Charges: "À la carte" or "accessory" charges for additional shipping or delivery services FOB (Freight on Board): the responsibility for freight charges begin at location following HFC (Hold For Confirmation): an order that is assembled but not considered "active".

Liftgate: Specialized equipment on the rear of a truck that brings the palletized shipment to street level.

Limited Access Location Fee: A charge levied by the shipping company at their discretion due to

the extra effort required to make the delivery. Such locations include but not limited to: camps, places of worship, educational institutions, construction sites, temporary events, storage units, locations requiring security inspections, schools, islands, businesses, rural locations and farms

LTL (Less than Truckload): palletized shipment transported by truck.

Third Party Shipper: shipping company determined by the customer that is not in regular use by BIDKhome.

Shipping Policy Rider (as it appears on the Sales Order)

Damages, defective merchandise and/or shortages must be reported within 5 business days of receipt of goods. The refusal of shipments can result in a 20% restocking fee and payment of all freight charges. Upto-date shipping fee schedule is available at www.bidkhome.com/customer-service.html. Please note that accessorial charges are assessed as needed and assessed by shipping companies not BIDKhome. Orders are charged/billed the day of shipment. Back-orders will be shipped unless cancelled by customer. A 25% charge will be applied to any accounts in collection.

Please email any shipping questions or concerns to: customers ervice@bidkhome.com

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